

Friends and Family Test Survey

The NHS friends and family test (FFT) is an important opportunity for you to provide feedback on the services that provide your care and treatment. Your feedback will help the Trust and the NHS to improve services for everyone.

Please tell us the name of the team/ward/service you have been involved with:

Date:

How likely are you to recommend this service to friends and family if they needed similar care or treatment?

- Extremely likely
- Likely
- Neither likely or unlikely
- Unlikely
- Extremely unlikely
- Don't know

Please can you tell us the main reason for the answer you have given:

If you have an issue or concern you would like to discuss further or if you would like to become more involved with our services, contact our Patient Advice and Liaison Service (PALS) on **01208 834620**.

Please tick here if you don't want your anonymous comments to be used in communications.

If you are able to access the internet, please visit www.oc-meridian.com/CFT/survey/fft to complete this survey or scan the QR code.



To get this information in another format email: cpn-tr.communications@nhs.net

The following information helps us to understand how different groups of people feel about their experiences of using our services.

What is your gender?

- Male
- Female
- Trans-gender

What age are you?

- 0-15
- 16-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75-84
- 85+

What is your ethnic group?

- White
- Mixed/multiple ethnic groups
- Asian/Asian British
- Black/African/Caribbean/Black British
- Other ethnic group

Are your day to day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months (including any issues/problems related to old age)?

- Yes, limited a lot
- Yes, limited a little
- No
- Prefer not to say

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